# Health Promotion Under Pressure/Strengthening Community Action: Where to from here?

Suzanne F. Jackson and Olga Mitchie

HPSS – June 25, 2008



# This Wrap-up Presentation

- Review of Emergency Response Model
- Crises Timelines & Scale
- Review of General Stream
- Highlights from Small Groups
- Role for Health Promoters
- Table Buzz groups
- Where to from here?



# 4 Phases of Emergency Mgmt

#### Mitigation

Actions to reduce or eliminate effects

#### Preparedness

Actions taken beforehand to ensure an effective response

#### Response

Actions to respond

#### Recovery

Actions to recover



#### **Timeline & Scale of Crisis**

- Immediate disasters, emergencies, pandemics
- Medium economic crisis, school or youth crisis
- Long obesity, cancer
- Small level of a few families, rest of community not affected
- Large larger neighbourhoods affected & response team also affected



#### **Overview of HPSS Sessions**

#### Opening Plenary – Olga Mitchie

- Four phases of Emergency Management
- Hazard identification & risk assessment graph
- A sense of the hierarchy of relations (emergencies are managed at the lowest level that is able to respond)
- Description of a response mgmt system which allows each level to talk to the right part of the next level (operations, planning, logistics, finance & admin, command)
- Importance of community resilience
- Connection of HP & EM



## **Summary of Core Sessions**

- Healthy communities as a mitigation strategy in Kitchener
- 2. Community resilience as a way to prepare for and mitigate an emergency
- 3. Psychosocial first aid as a response
- 4. The role of social services in recovery



- #1 Crisis What Crisis? Shelley Adams
  - Healthy City plan for Kitchener as *Mitigation* of economic crisis in 1990s
  - Used Healthy Community model
  - Did survey of community, created vision/plan
  - Citizens' Committee now gives City Council a report card of how the community is doing to meet the plan that was set

- Keys to healthy community are:
  - Community values and culture are the anchors for social vitality, environmental vitality, and economic vitality
  - Belief that a connected community is a safer community



- #2 Tools to Strengthen Community Immunity Lorna Heidenheim & Roya Rabbani
  - Made an analogy between human immune response
    community resilience
  - Need to create networks of support, validate experiential knowledge & share leadership
  - Communities that are resilient are more prepared & able to handle a crisis
  - Resiliency factors distinguish the ability of a community to respond better than another
  - Can map community resilience onto natural, built, institutional, social and human dimensions



- ❖#3 Psychosocial First Aid Ted Bober
  - People in community work are at the 'heart' or forefront of disaster management
  - Community resilience is key to best response and recovery
  - Psychosocial needs are great even in those not directly involved in crisis
  - Outlined 5 key elements of psychological first aid

#### Keys are:

- Including vulnerable populations
- Having a dialogue with those affected so they can maintain or restore dignity & control
- Restoring sense of collective dignity
- Focus on equity
- Anyone can do this



#### HPSS Overview – cont'd

- \*#4 Emergency Social Services & Resilience
  - Need to work collaboratively and build partnerships between service organizations, NGOs and governments
  - For those who have experienced trauma, need basic supports (shelter, food, child care) to promote *recovery* from effects of disaster
  - Many agencies are involved in a coordinated response

#### HPSS Overview – cont'd

- Keys to success:
  - Get into network of social service agencies around the province
  - Practice and have lots of back-ups
  - Health promotion and community organization folks need to approach agency people about their knowledge of the community and potential role



# **Key Themes**

- Individuals on their own have real difficulties surviving in an emergency
- Collective actions, strong communities are better for everyone
- The time to build this strength and invest in community capital or resilience is during peaceful, non-emergency times
- Speaks to deeper aspects of preparedness



# **Small Groups**

- What do you want to implement?
- 1. Community development/community strengthening activities
- 2. Procedures & processes to create emergency planning, response & recovery plans
- 3. Common themes and values (e.g. shared leadership, asset-mapping, making connections)

# Small Grps – Challenges

- Diversity & culture of communities (different languages, transients, haves & have-nots, different values)
- Community development challenges (mobilizing for shared leadership, reaching vulnerable populations)
- Refusal to change (closed-minded, 'me first,' reluctance to get involved, apathy)

# Small Groups – Challenges cont'd

- Communications about the connection between community resilience & emergency management
- Money/resources
- Silos within & between organizations
- Time commitment
- ❖ Political will
- Litigious society



## **Small Groups - Supports**

- Get community members involved and use existing skills
- Create organizational partnerships (get important people involved, private & public sectors)
- Funding & resources (recognize existing staff & other resources)
- Be transparent (share knowledge, don't plan behind the scenes)

### Small Groups - Supports cont'd

- Passionate champion
- Policy change
- Mapping of assets & vulnerabilities
- Youth and school buy-in
- Shared leadership
- Use of local media to deliver messages



# Small Groups – Connecting Community Resilience & EM

- Communities can get stronger & more resilient through a crisis with the right tools and supports
- 2. Strong, resilient communities can deal with crisis situations more effectively
- 3. Crisis management itself can be improved with stronger communities



# **Small Groups**

- How can emergency management be improved due to resilient communities?
  - Assets & vulnerabilities of the community are known
  - Community understands the systems and their interrelationships
  - Take advantage of diversity, capacities & individual strengths in planning & response
  - existing networks and resources can be utilized
  - community can gather, unite and work together around issues



#### **Role for Health Promoters**

Act locally to strengthen community resilience, be aware of emergency response system and plans, and know how and when to make connections to other people and systems in a crisis

#### **Question for Tables**

- Who can you meet with in your work or community to make a connection between your work in communities with those developing emergency response plans?
- What information do you need to support your pitch to this person of your potential role? What is your story going to be?



#### **Question for Tables**

Where do you go from here as health promoters? What has changed in your thinking? What changes are you going to make in your practice?

