

What Are We Waiting For?

A Prescription for Patience, A guide to improving our healthcare system is a urgent message to everyone that it is time to prepare for the effects that changing technology will have on our healthcare. It provides the incentive to all consumers – the healthy and the patients – to become:

- more involved in their own care
- more aware of the healthcare and delivery systems issues
- more demanding about the advancement of personal electronic health records
- more demanding about services from health providers
- more involved in Patient Advocacy.

Professor Kevin J. Leonard presents the effects that changing technology has had on our society in a number of industries – education, banking and sports/entertainment – culminating in a discussion on healthcare. Within each of these industries, he illustrates how they have re-developed as a result of rising consumerism and greater expectations relating to information access and delivery.

Leonard provides a very unique perspective, as he discusses his role as that of a “change agent.” Professionally, Kevin has been an educator, manager, consultant and patient. He applies skills learned from one sector to another, whether it’s statistical analysis to a professional hockey team, innovative management concepts into the world of theatre or the needs and wants of patients to the healthcare system. His research has been published and presented in academic journals, industry periodicals and at conferences throughout the globe.

In addition, Kevin has written numerous plays, skits and comedy routines all based on real life experiences. His plays and skits have been performed in the St. Lawrence Center for the Arts, Toronto Fringe Theatre Festival, the New Play Festival at Wilfrid Laurier University and at the National Arts Center in Ottawa.

It is this eclectic combination of experience and expertise that will serve the healthcare system well. As an educator and story-teller, he elevates the mundane to the most captivating of situations in order for all of us to face the tough decisions and get the most out of our healthcare system.



Kevin J. Leonard

Proceeds from the sale of this book go to fund the development of a truly representative National Patient Advocacy Group.

Health • Life Sciences

ISBN 0-9736705-1-7

US \$13.95 CAN \$19.95

www.whiteknightpub.com

Printed and Bound in Canada

Design by Karen Petherick, Intuitive Design International Ltd.

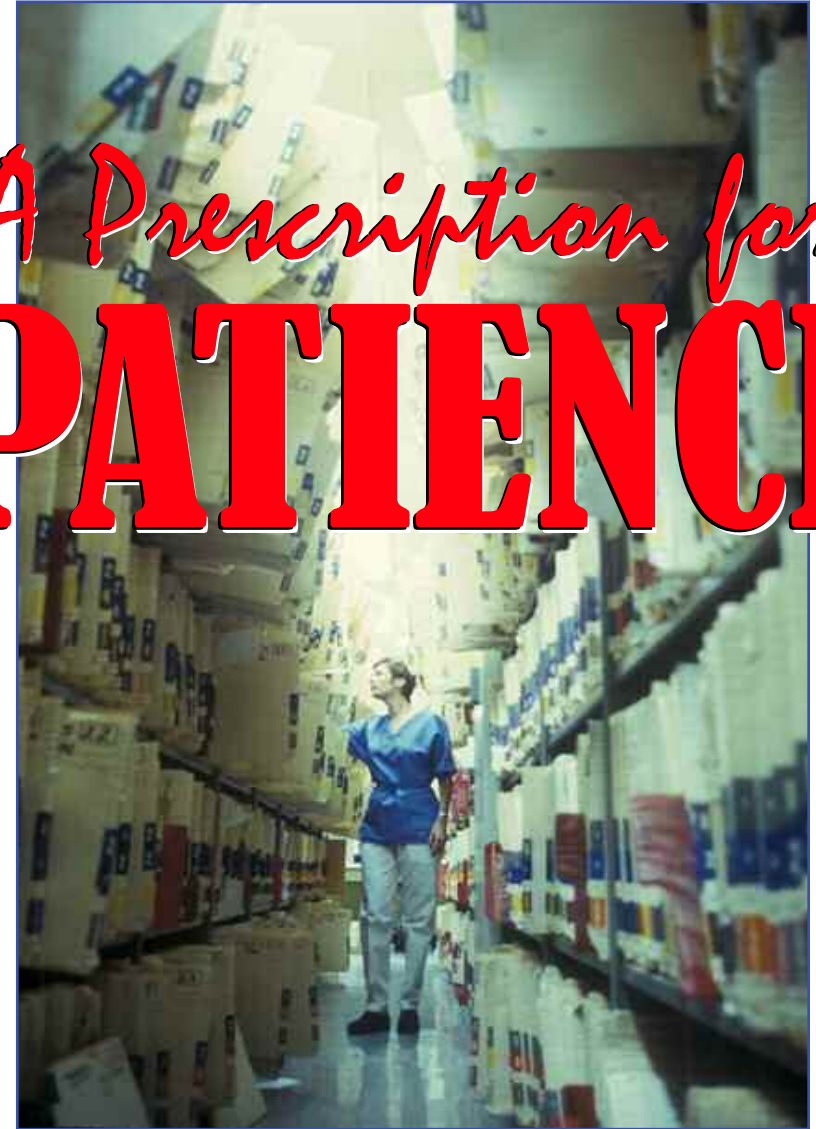
KEVIN J. LEONARD

A Prescription for
PATIENCE



WHITE KNIGHT
PUBLICATIONS

A Prescription for **PATIENCE**



*A guide to improving
our healthcare system*

Kevin J. Leonard Ph.D.