# Social Nature of Innovation in a Creative Industry

Canadian independent television production firms in the children's entertainment segment

Charles H. Davis Faculty of Communication & Design Ryerson University Toronto, Canada 3 May 2007

# agenda

- Canadian Independent Television Production Firms – the Childrens'/Youth programming segment
- Conceptualizing innovation the Sawhney-Wolcott-Arroniz model
- Illustrations of some dimensions of innovation in Canadian childrens' programming
- Social nature of innovation
  - knowledge flows
- conclusions

#### 22 television genres and formats

- \* Live-action children's (LA-CH)
- \* Animation children's series (A-CH)
- \* Animation/live-action children's series (A/L-CH)
- \* Dramatic TV series (TV-S)
- \* Variety series (TV-V)
- \* Magazine/Lifestyle series (TV-ML)
- \* Comedy series (TV-C)
- \* Animation adult series (TV-A)
- \* Reality series (TV-R)
- \* TV special (SP)
- \* Documentary one-off (DOC)
- \* Documentary series (DOC-S)
- \* Factual series (FAC-S)
- \* TV movie (MOW)
- \* Miniseries (MS)
- \* TV series pilot (TV-P)
- \* Theatrical dramatic (T-DR)
- \* Theatrical documentary (T-DOC)
- \* Theatrical animated (T-A)
- \* Short (SH)
- \* Short animated (SH-A)
- \* Large format (LF)

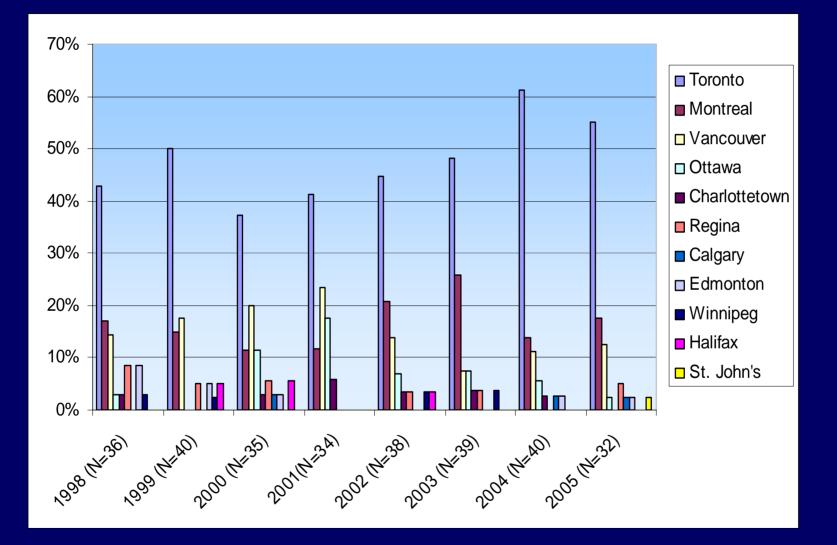
## Producing television programming for children and youth

- Children/youth considered an especially attractive demographic
  - Constant greenfield audiences
  - Young audiences tolerate reruns
  - Animation travels across cultural borders
  - Older audiences increasingly like animation
  - three revenue streams: advertising, subscriptions, merchandising
  - Advertisers hope for brand socialization/lifetime customers
  - Young audiences love gadgetry
  - Wonderful place to test multiplatform business models

## Producing television programming for children and youth

- The demographic can be especially lucrative
  - In 2003, the Cartoon Network made more money for Time Warner than CNN
- Kids' programming is delivered primarily through specialty and pay channels (at least 100 worldwide)
- The children's tv industry is very highly vertically integrated; dominated internationally by Disney, CBS/Viacom, and Time-Warner
- Canada has six specialty channels and one pay channel for kids: Teletoon and VRAK.TV (Astral); YTV, Treehouse, and Discovery Kids (Corus); BBC Kids (Alliance Atlantis); and the Family Channel (Astral).

#### Canadian ITPFs producing children's programming



#### Children's production

#### animation

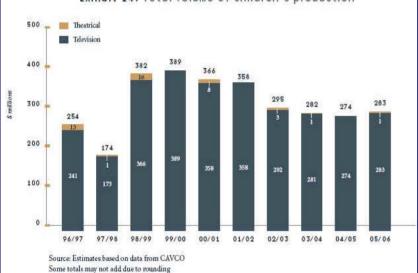


Exhibit 14: Total volume of children's production

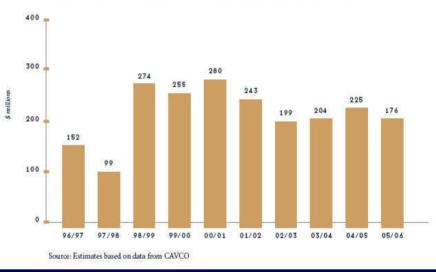


Exhibit 24: Total volume of Canadian animation production

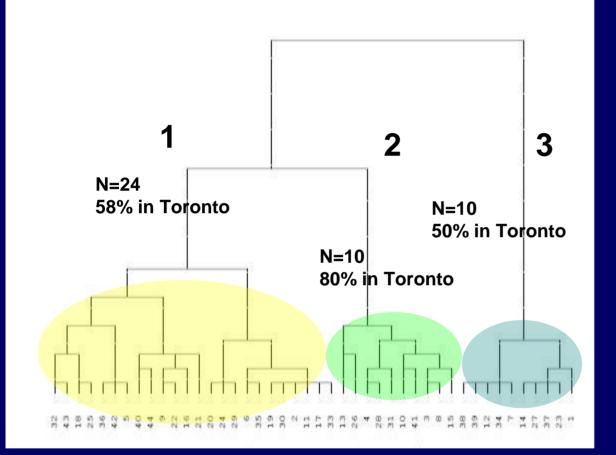
CFTPA, 2007

# 12 dimensions of innovation



M. Sawhney, R.C. Wolcott, and N. Arroniz, "The Twelve Different Ways for Companies to Innovate," Sloan Management Review, Spring 2006

## Offerings of Canadian IPTFs producing programming for children, 2005



1: production/distribution/service houses. 2: integrated children's and youth entertainment houses. 3: animation houses. Cluster produced using Ward's method, squared Euclidean distances, and binary measures.

- Cluster solution is based on twelve dichotomous variables:
- 1) production of programming for demographics other than children or youth;
- production of animation (computer generated or stop motion);
- 3) production of live action programming;
- 4) production of feature films or movies for television;
- 5) distribution of a library of properties;
- 6) offers production or infrastructure services;
- 7) offers live entertainment services;
- 8) production of games;
- 9) production of music;
- 10) engagement in product merchandising;
- 11) engagement in publishing
- 12) close affiliation with a broadcaster.

## Innovation in customer experience – case of This is Daniel Cook and Deaf Planet



## marblemedia

# Platform and value capture innovation – case of The Doodlebops



**Cookie Jar Entertainment** 

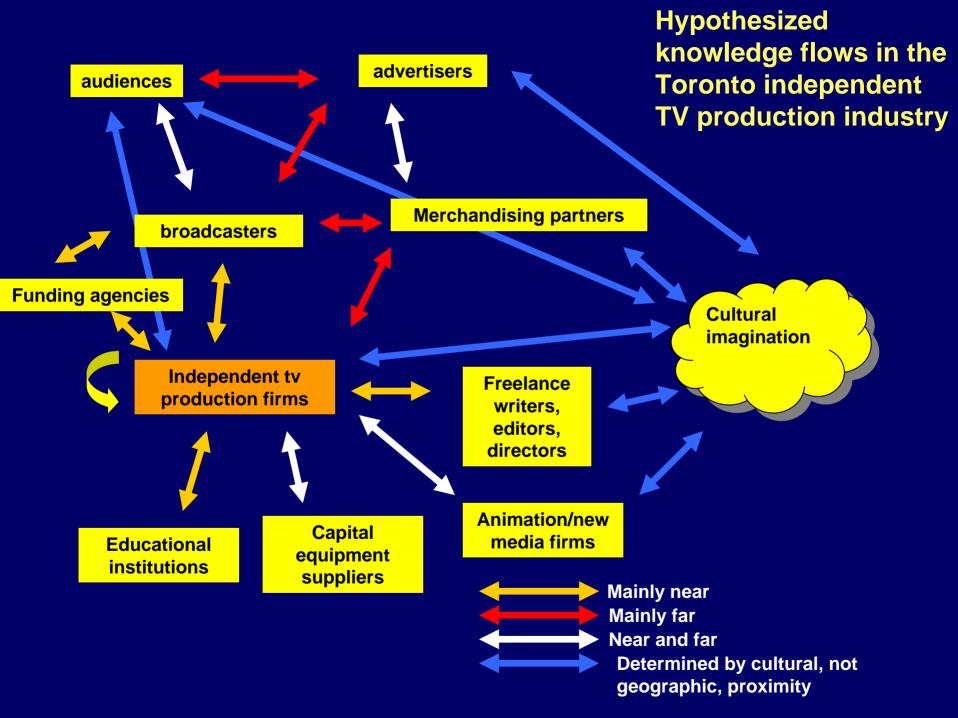
Platforms

- -TV
- Web
- DVD
- Value capture
  - CDs
  - Live performance
  - Merchandise
    (apparel, backpacks, toys, books, watches, party supplies)

## **Process innovation: ReBoot**



#### Mainframe



# conclusions

### Innovation

- The Sawhney-Wolcott-Arroniz model provides a useful framework with which to qualitatively characterize innovation in ITPFs
- Next step is to move beyond qualitative analysis
- Social Nature of Innovation
  - Many qualitative insights are possible if we give ourselves latitude to interpret "knowledge flows" as patterns of interactions
  - It remains a challenge to formalize and interpret the observations

# Thank you!

**Questions?**